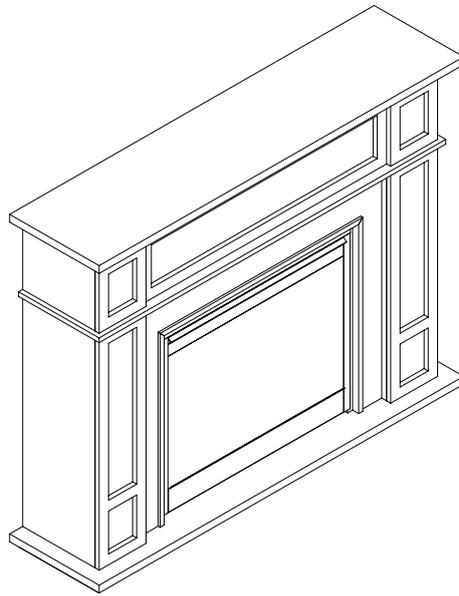




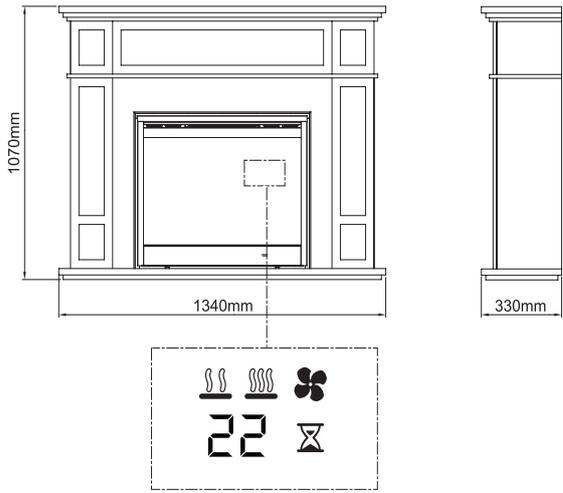
## Owner's Manual



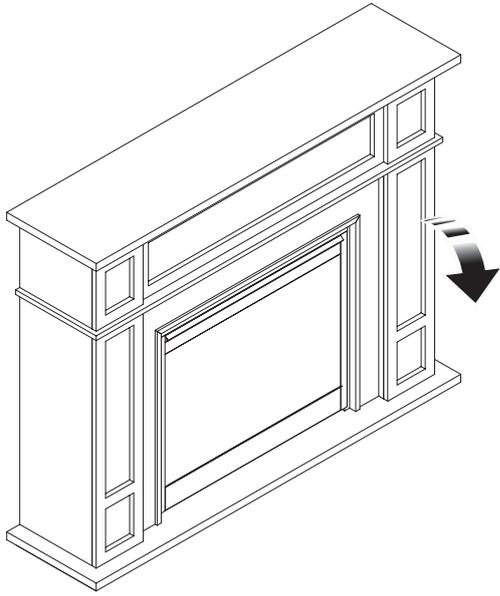
### ELTHAM SUITE ETM20-AU

ELTHAM SUITE

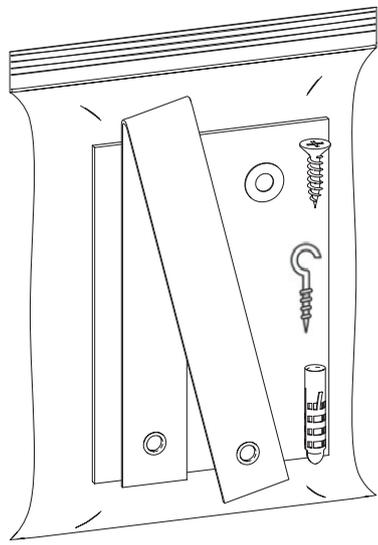
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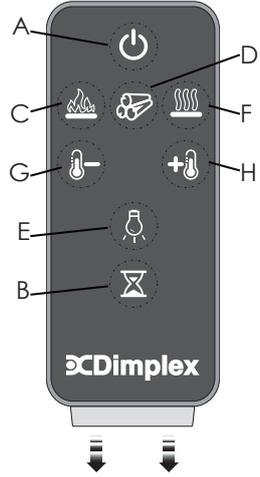
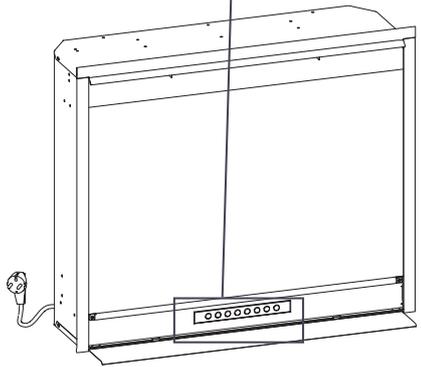
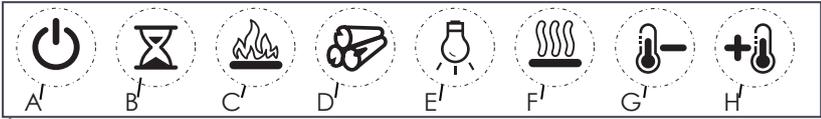
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3



4



### Important Safety Advice

When using electrical appliances, basic precautions should be followed to reduce the risk of fire, electric shock, and injury to persons, including the following: If the appliance is damaged, check immediately with the supplier before installation and operation.

Do not use this appliance in the immediate surroundings of a bath, shower or swimming pool.

Do not use outdoors.

This appliance must not be located immediately above or below a fixed socket outlet or connection box.

**⚠ WARNING:** The appliance carries the Warning Symbol indicating that it must not be covered or has a Do not cover label. Do not cover or obstruct in any way the heat outlet grille located above the flame window on the appliance. Overheating will result if the appliance is accidentally covered. Do not place material or garments on the appliance, or obstruct the air circulation around the appliance, for instance by curtains or furniture, as this could cause overheating and a fire risk.



In the event of a fault unplug the heater. Unplug the appliance when not required for long periods. The supply cord must be placed on the right hand side of the heater away from the heat outlet underneath the appliance.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by Children without supervision. Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understanding the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

The appliance must be positioned so that the plug is accessible.

Although this appliance complies with safety standards, we do not recommend its use on deep pile carpets or on long hair type of rugs.

If the supply cord is damaged it must be

replaced by the manufacturer or service agent or similarly qualified person in order to avoid a hazard.

**CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

**CAUTION** - Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

### Technical Information

Model No: ETM20-AU

Heat Output 230V 240V

|                                |             |     |   |     |    |
|--------------------------------|-------------|-----|---|-----|----|
| Nominal Heat Output            | $P_{Nom}$   | 1.9 | - | 2.0 | kW |
| Minimum Heat Output            | $P_{min}$   | 0.9 | - | 1.0 | kW |
| Maximum Continuous Heat Output | $P_{max,c}$ | 1.9 | - | 2.0 | kW |

Auxiliary Electricity Consumption

|                 |           |      |   |      |   |
|-----------------|-----------|------|---|------|---|
| In Standby mode | $eI_{SB}$ | 0.41 | - | 0.42 | W |
|-----------------|-----------|------|---|------|---|

with electronic room temperature control

### General

Unpack the heater carefully and retain the packaging for possible future use, in the event of moving or returning the fire to your supplier.

The fire incorporates a flame effect, which can be used with or without heating, so that the comforting effect may be enjoyed at any time of the year. Using the flame effect on its own only requires little electricity.

Before connecting the heater check that the supply voltage is the same as that stated on the heater.

**Please note:** Used in an environment where background noise is very low, it may be possible to hear a sound which is related to the operation of the flame effect. This is normal and should not be a cause for concern.

### Electrical Connection

**⚠ WARNING:** THIS APPLIANCE MUST BE EARTHED

This heater must be used on an AC ~ supply only and the voltage marked on the heater must correspond to the supply voltage.

Before switching on, please read the safety warnings and operating instructions.

**Controls:** See Fig. 4

|   | Icon  | Display   | Function        | Description  |
|---|---|---|-----------------|--|
| A |    | -   | Power / Standby | Press once to turn the product 'ON'.<br>Press a second time to put the product into 'STANDBY'<br>(When returning from 'STANDBY' mode the product will return to previous settings unless the product has been unplugged, in which case it will reset to factory settings)  |
| B |    |    | Sleep Timer     | Press multiple times to change the 'SLEEP TIMER' in 0.5 hr increments from 0.5 hr to 8.0 hr before turning off. The remaining time on the 'SLEEP TIMER' displays. (This icon is <b>Green</b> in Colour)  |
| C |    | Flame Effect  |                 | 'FLAME EFFECT' button cycles the unit sequentially through the 4 setting, LOW FLAME, HIGH FLAME, DEMO MODE and OFF.  |
|   |   | F1  | Low Flame       | This setting will run the flame effect at a low brightness level. (The display will show F1)   |
|   |   | F2  | High Flame      | This setting will run the flame effect at a high brightness level. (The display will show F2)  |
|   |   | FP  | Demo Mode       | This setting will slowly pulse the flame effect between low and high brightness. (The display will show FP)  |
|   |   | -   | Off             | This will turn the flame effect off. If the heater is running, the display will activate and remain active to read the set temperature and show if the product is on LOW HEAT/ HIGH HEAT/COOL BLOW.  |
| D |    | Log Effect  |                 | 'LOG EFFECT' button cycles the unit sequentially through the 3 settings, 'PULSING LOGS, STATIC LOGS and OFF.   |
|   |   | LP  | Pulsing Logs    | This setting will make the logs pulse. (The display will show FP)  |
|   |   | LS  | Static Logs     | This setting will make the logs stay lit. (The display will show FS)   |
|   |   | -   | Off             | This setting will turn the logs off.   |
| E |   | -   | On / Off        | This button cycles the top light 'On' and 'Off'.   |
| F |  | Heat  |                 | 'HEAT' button cycles the unit sequentially through the 4 settings: LOW HEAT, HIGH HEAT, COOL BLOW and OFF. The heat setting will be indicated by an icon in the floating display see Fig.1.<br><br>When the flame effect is 'ON' the floating display will turn off after 5 seconds, however if the heater is being used independently of the flame effect, the low heat or high heat icon will appear continuously in the floating display. |
|   |   |  | Low Heat        | This setting will run the heater at 'LOW HEAT' this setting will be indicated by the 'LOW HEAT' icon and the letters 'LO' appearing in the display.<br>(This icon is <b>Orange</b> in Colour)  |
|   |   |  | High Heat       | This icon in the floating display indicates 'HIGH HEAT' this setting will be indicated by the 'HIGH HEAT' icon and the letters 'HI' appearing in the display.<br>(This icon is <b>Red</b> in Colour)   |
|   |   |  | Cool Blow       | This icon in the floating display indicates 'COOL BLOW' this setting will be indicated by the 'COOL BLOW' icon and the letters 'CB' appearing in the display.<br>(This icon is <b>Blue</b> in Colour)  |
|   |   | -   | Off             | This switches the heater and blower 'OFF', no icon will be displayed in the floating display. Note the blower will run for 10-20 seconds after being turned off this is to ensure the product cools down safely.   |
| G |  | -   | Temp Down       | Press multiple times to lower the heater temperature in 1°C increments. The lowest temperature that can be set is 5°C.<br>Note: Once you stop at your desired temperature this will flash 3 times, then the display will show the room temperature as detected by the product. If the set temperature is lower than the detected room temperature the heater will not activate.  |
| H |  | -   | Temp Up         | Press multiple times to increase the heater temperature in 1°C increments. The highest temperature that can be set is 37°C.<br>Note: Once you stop at your desired temperature this will flash 3 times, then the display will show the room temperature as detected by the product. If the set temperature is lower than the detected room temperature the heater will not activate.   |

**User Modes:**

| Mode Name /Discription                   | Action (Actions cannot be input by remote control)  |
|--|---|
| Change Celsius (° C) to Fahrenheit (° F) | Press both Temp+ (  ) and Temp- (  ) on the unit and hold until a beep is heard and display flashes. (To revert back to Celsius repeat this action)                       |
| Disable/Enable Heat Options              | Hold both Heat (  ) and Flame (  ), on the unit, for 2 seconds, when the heater has been disabled the display will read "--" and beep. To enable heat repeat this action. |

## Remote Control - See Fig. 4

The maximum range of use is ~ 5metres.

NOTE: It takes time for the receiver to respond to the transmitter.

NOTE: The receiver for the remote control is located in the display, aim the remote control in this direction when inputting commands.

Do not press the buttons more than once within two seconds for correct operation.

## Battery Information - See Fig. 4

1. To activate the remote control remove the clear battery isolation strip at the base of the remote control, which is used to ensure your remote control reaches you fully charged.

2. To replace the remote control battery, turn over the remote control, and follow the diagram embossed on the remote control

3. Only use CR2025 or CR2032 size of batteries.

### WARNING - KEEP BATTERIES OUT OF REACH OF CHILDREN

1. Swallowing may lead to serious injury in as little as 2 hours or death, due to the chemical burns and potential perforation of the oesophagus.

2. If you suspect your child has swallowed or inserted a button battery immediately call the 24-hour Poisons Information Centre on 13 11 26 (in Australia) or 0800 764 766 (in New Zealand) for fast, expert advice.

3. Examine devices and make sure the battery compartment is correctly secured, e.g. that the screw or other mechanical fastener is tightened. Do not use if the compartment is not secure.

4. Dispose of used button batteries immediately and safely. flat batteries can still be dangerous.



## Tipping Restraint- See Fig. 3

**WARNING: FALLING OR TIPPING APPLIANCES CAN CAUSE INJURY OR DEATH OF YOUNG CHILDREN, PLEASE ENSURE CHILDREN DO NOT CLIMB, HANG OR STAND ON THIS PRODUCT.**

**WARNING: THE APPLIANCE IS PROVIDED WITH A TIPPING RESTRAINT, THIS RESTRAINT IS NOT A SUBSTITUTE FOR PROPER ADULT SUPERVISION. THIS RESTRAINT MAY PROVIDE PROTECTION AGAINST TIPPING FURNITURE. DO NOT ALLOW CHILDREN TO CLIMB ON FURNITURE. FAILURE TO DETACH THIS RESTRAINT BEFORE MOVING FURNITURE MAY RESULT IN INJURY AND DAMAGE.**

This product is provided with a 'Tipping Restraint Kit' as shown in Fig 3, to prevent the product accidentally tipping. Instructions are supplied with this kit please follow these instructions carefully. This accessory is intended to improve the safety of the the product.

## Corner Unit Assembly - See Fig. 5

NOTE: Fig. 5 will not appear if it is not applicable.

Some of our suites are designed to be used in a corner in which cases the suite will require some assembly, please follow the following steps

1. Assemble the top of the mantel to the rear support using the supplied hardware.
2. Using the supplied hardware assemble the top and rear support assembly to the main fireplace body (Fig. 5).

## Thermal Safety Cut-out

The built-in overheat cut-out, switches off the appliance automatically in the event of a fault! Should this occur switch off the appliance or disconnect the mains plug from the socket.

Remove any obstructions which may have caused the overheating. After a short cooling down phase, the appliance is ready for use again! If the fault should occur again, contact your local dealer!

WARNING: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

## Maintenance

**WARNING: ALWAYS DISCONNECT FROM THE POWER SUPPLY BEFORE ATTEMPTING ANY MAINTENANCE.**

## Light Emitting Diode

This fire is fitted with LED (Light Emitting Diode) lamps. These LED lamps are maintenance-free and should not require replacing during the life of the product.

## Cleaning

**WARNING: ALWAYS DISCONNECT FROM THE POWER SUPPLY BEFORE CLEANING THE HEATER.**

For general cleaning use a soft clean duster – never use abrasive cleaners. The glass viewing screen should be cleaned carefully with a soft cloth.

DO NOT use proprietary glass cleaners.

To remove any accumulation of dust or fluff the soft brush attachment of a vacuum cleaner should occasionally be used to clean the outlet grille of the fan heater.

WARNING: do not operate the product without the grille and outer glass in position as this may effect the operation of the heater.

## Recycling

At the end of the electrical products useful life it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.



## After Sales Service

Should you require after sales service or should you need to purchase any spares, please contact the retailer from whom the appliance was purchased or contact the service number relevant to your country on the warranty card.

Please do not return a faulty product to us in the first instance as this may result in loss or damage and delay in providing you with a satisfactory service. Please retain your receipt as proof of purchase.